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Certified Professional

Dr. Naji Shukri Alzaza

Associate Prof. of Mobile Technology
Dean, Faculty of Intermediate Studies || University of Palestine (UP)

Personal Information			
<ul style="list-style-type: none"> Marital Status: Married, 6 Children Nationality: Palestinian 	<ul style="list-style-type: none"> Date Of Birth: May 9, 1976 Place Of Birth: Gaza, Palestine 		
Education			
2017 - Now	University of Palestine (UP)	Gaza, Palestine	
Associate Prof. Information Technology (IT)			
2008-2011	University Utara Malaysia (UUM)	Kedah, Malaysia	
Ph.D., Information Technology (IT)			
Thesis: "Mobile Learning Services Acceptance Model Among Malaysian Higher Education Students"			
2007 - 2008	University Utara Malaysia (UUM)	Kedah, Malaysia	
MSC., Information Technology (IT)			
Thesis: "Mobile-Based Library Loan Service (MBLLS)"			
1995 - 2000	Islamic University of Gaza	Gaza, Palestine	
BSC., Computer Science			
Purposive Bio. (Biography)			
<p>TOT (Training of Trainers) for ICT Academic Excellence, Mercy Corps, 09-19 June 2014, Gaza.</p> <p>Evaluations and revisions of Information Technology Plans:</p> <p>I. Serve(d) for AQAC:</p> <ul style="list-style-type: none"> Multimedia Cartoons Production (2012), Palestine Technical College, Gaza. Multimedia (2013), Al-Aqsa University, Gaza. <p>II. Serve(d) for UP:</p> <ul style="list-style-type: none"> Management Information Systems (2013-2014), University of Palestine, Gaza. E-learning Systems (2013-2014), University of Palestine, Gaza. Multimedia (2013-2014), University of Palestine, Gaza. <p>III. Serve(d) for AUC:</p> <ul style="list-style-type: none"> Security of Information and Communication (2012-2013), Al-awda University College (AUC), Gaza. 			
Member and Secretary of Ad-hoc committee at AQAC:			
<p>I. October 2013, Establishing and formulating the AQAC's instructions and accreditation standards for information technology Bachelor programs.</p> <p>II. July 2013, Establishing and formulating the AQAC's instructions and accreditation standards for information technology diploma programs.</p>			
<ul style="list-style-type: none"> Software Developer & System Analysts at several Universities in Palestine and Malaysia, 2000-2010. Co-founder of the Nepras Company for Media and Information Technology (2001). International Prizes& Medals (Golden, Salver, and Bronze) about the mobile application for the higher education environment. 			

	<ul style="list-style-type: none"> • Several publications in Journals & conferences on mobile technology and its services (m-learning, m-healthcare, m-services ...). • Consultant and supervisor of several graduation projects for mobile applications (m-learning, m-healthcare, m-payment, m-services ...) and an IT's volunteer consultant for several local NGOs. • Mentor and advisor at PICTI & BIC, Palestine.
Memberships	Member of the Board of Directors of the Palestine newspaper, 2020-Now
	Founder and Chairman of the Board of Directors of the Management Development Institute (MDI), 2017-Now
	Member of the Ad-hoc Committee for Information Technology Curriculums: Bachelor and Diploma, MOHE, Accreditation and Quality Assurance Commission (AQAC), Palestine.
	Member of the Palestine Network of Mentors at the Palestine Information and Communications Technology Incubator (PICTI) & Business & Innovation Centre (BIC)
	Reviewer for new academic programs accreditation, Accreditation and Quality Assurance Commission (AQAC), Palestine.
	Chairman of the Directors Board: Human Appeal – Palestine, 2013-2019
Teaching	
Full time	
Feb 2010 – Present	University of Palestine (UP) Gaza, Palestine
Part time	
Sep 2011 – 2019	Al-awda University College Gaza, Palestine
Part time	
April 2019 – Present	International Relations Academy (IRA) Istanbul, Turkey
Part time	
Feb 2011 – Jan 2012	Islamic University of Gaza (IUG) Gaza, Palestine
Part time	
Jun 2009 – Nov 2009	University Utara Malaysia (UUM) Kedah, Malaysia
Part time	
Jun 2006 – Aug 2006	Community College (CCAST) Gaza, Palestine
Part time	
Feb 2000 - Jun 2000	Community College (CCAST) Gaza, Palestine
Publications	
<p>Alzaza, N. S. (2022). Prediction of Psychological Disorders among Palestinian Children Using Data Mining Techniques. <i>International Journal of Novel Research in Computer Science and Software Engineering (IJNRCSSE)</i>, 9(2), 44–51. doi: 10.5281/zenodo.6967463</p> <p>Alzaza, N. S. (2022). Assessment of the Contingency Theory on Performance Mobile Learning in the Palestinian Higher Education Institutions during Coronavirus Pandemic: Moodle Case Study. <i>International Journal of Novel Research in Engineering and Science (IJNRES)</i>, 9(1), 14–23. doi: 10.5281/zenodo.6810038.</p> <p>Alzaza, N. S. (2021). Author Prediction in Text Mining of the Opinion Articles in Arabic Newspapers. <i>Journal of Electronics and Communication Engineering (IOSR-JECE)</i>, 16(2), 01–05. doi: 10.9790/2834-1602020105.</p> <p>Shbier, M. Z, Alkayyali, Z. K, Alzaza, N. S. (2020). SWGARCH Model for Bitcoin Forecasting. <i>IOSR Journal of Computer Engineering (IOSR-JCE)</i>,</p>	

22(5), 43–48.

Alzaza, N. S. (2018). Understanding Continuous Intention Usage of Mobile Services in the Palestinian Higher Education Institutions. *UP journal for Research and Studies*, 7(1), 119–128.

Alzaza, N. S., & Zakaria K. D. Al Kayyali. (2018). Net Benefits Quality Factors of Using Mobile Services from the Perspective of Students at Al-Quds Open University. *UP journal for Research and Studies*, 7(1), 151–157.

AlMabhoh, A., & Alzaza, N. S. (2015). Barriers for Adoption of Cloud Computing in the Palestinian Industries. *European Journal of Computer Science and Information Technology*, 3(4), 43–57.

Alzaza, N. S., & Al-Kayyali, Z. K. (2015). The Evaluation of Mobile Applications Quality in Al-Quds Open University (QOU). *The Second International Conference on Open and Flexible Education (ICOFE 2015)* (pp. 298–305). Hong Kong: July 16-17, Jubilee College, the Open University of Hong Kong.

Alzaza, Naji Shukri. 2014. “Opportunities for Utilizing Mobile Learning Services in the Palestinian Higher Education. In *Technical Studies: Current State and Barriers*, Gaza, Palestine: Applied Future Polytechnic.

Alzaza, N. S. (2013). Mobile Learning Services Acceptance Model among Higher Education Students. *UP Journal for Research and Studies*, 5, 1–28.

Alzaza, N. S., & Yaakub, A. R. (2012, July 4-6). *Proposed Research Model for Students Acceptance of M-learning Services among Malaysian Higher Education*. Paper presented at the Knowledge Management International Conference 2012, Johor Bahru, Malaysia.

Alzaza, N. S (2012). *Opportunities for Utilizing Mobile Learning Services in the Palestinian Higher Education*. The International Arab Journal of e-Technology (IAJeT), 2(4), 216-222.

Alzaza, N. S. (2012). Electronic Document and Records Management Systems “EDRMS”: Student Handbook (p. 121). Gaza, Palestine.

Alzaza, N. S. (2011). *Research Methodology in Information Technology: Students Handbook*. Gaza, Palestine.

Alzaza, N. S. (2011). *Alphabet Stories of Prophets* (3rd ed.). Gaza, Palestine: Elyazji Book Shop.

Alzaza, N. S., & Yaakub, A. R. (2011). Student’s Mobile Information Prototype (SMIP) for the Higher Education Environment. *American Journal of Economics and Business Administration*, 3(1), 81-86.

Alzaza, N. S., & Yaakub, A. R. (2011). Students' Awareness and Requirements of Mobile Learning Services in the Higher Education Environment.

	<p><i>American Journal of Economics and Business Administration</i>, 3(1), 95-100.</p> <p>Alzaza, N. S., & Yaakub, A. R. (2010, May 25-27). <i>Student's Mobile Information Prototype (SMIP) for the Higher Education Environment</i>. Paper presented at the Knowledge Management 5th International Conference 2010: Knowledge Management: Theory, Research, and Practice, Kuala Terengganu, Malaysia.</p> <p>Alzaza, N. S., & Yaakub, A. R. (2010, May 25-27). <i>Students' Awareness and Requirements of Mobile Learning Services among Malaysian Students in the Higher Education Environment</i>. Paper presented at the Knowledge Management 5th International Conference 2010: Knowledge Management: Theory, Research, and Practice, Kuala Terengganu, Malaysia.</p> <p>Alzaza, N. S., & Zulkifli, A. N. (2007, November 20–21). <i>Mobile Based Library Loan Service (MBLLS)</i>. Paper presented at the Rural ICT Development Conference '07 (RICTD'07), Executive Development Centre (EDC), Sintok, Malaysia.</p>		
Subjects of Interest	<p>Mobile development, Mobile Operating Systems, Information Security, Operating System, Database, System Analysis & Design, Software Engineering, Internet Mobile Programming, Academic Writing, Research Methodology, DSS Techniques, IT Planning & Management, Electronic Document Management, ERP Systems, MIS Decision Making, Operation research for IT, Artificial Inelegance (Virtual Reality, Data Mining, Neural Networks), e-Commerce, m-Commerce, UX/UI Design, Software Testing & Evaluation, Data warehouse, and Software Quality Assurance.</p>		
Professional Experience	Oct 2022– Now	University of Palestine (UP)	Gaza, Palestine
	Dean, Faculty of Intermediate Studies		
	Sept 2018– July 2019	Al-awda University College (AUC)	Gaza, Palestine
	Head Department of Academic Affairs		
	June 2013– June 2014	University of Palestine (UP)	Gaza, Palestine
	Dean of Community Service and Continuing Education		
	Sep 2012– Present	University of Palestine (UP)	Gaza, Palestine
	Dean, Faculty of Information Technology		
	Dec 2007– Dec 2008	R&D SerndIT.Com, UUM	Kedah, Malaysia
	Software Developer		
	<ul style="list-style-type: none"> • Prototype for Al-Azhar University Management System, Cairo: Egypt • Portal for National Defense University (UPNM), Kuala Lumpur: Malaysia • Timetable of University and high school scheduling 		
	Oct 2000 – Jan 2007	Islamic University Of Gaza (IUG)	Gaza, Palestine
	System Development		
	<ul style="list-style-type: none"> • Responsible for ARRASHID library management system, Islamic University of Gaza (IUG) • Responsible for Student Portal, Islamic University of Gaza (IUG) 		
	Oct 2000– Oct 2003	For many Customers	Gaza, Palestine
	Software Production		
	<ul style="list-style-type: none"> • Admission & Registration System for American World University (AWU) 		

	<ul style="list-style-type: none"> • Special Program for Optical Centers Such: Alquds Optic, Hussam Optic 																								
Training Experience	<ul style="list-style-type: none"> • Introduction to IoT, 15 Nov 2020, Cisco Networking Academy • Introduction to Cybersecurity, 29 Sep 2020, Cisco Networking Academy • Text Mining and Analytics, 8 April 2020, Coursera Credential ID 75PVB254PWZ9 • TOT (Training of Trainers) for ICT Academic Excellence, Mercy Corps, 09-19 June 2014, Gaza. • ICDL (International Computer Driving License) • Oracle Database and Oracle Developer (Forms and Reports) • Visual Basic 6, Ms Access, and ASP.NET • Endnote & Mendeley: Software tool for publishing and managing bibliographies. 																								
Awards and Recognitions	<table border="1"> <tr> <td>February 4-6, 2010</td> <td>Malaysia Technology Expo (MTE2010)</td> <td>Kuala Lumpur, Malaysia</td> </tr> <tr> <td colspan="3">Golden Medal about software product (Student's Mobile Info. Prototype) And Best Award from MTE 2010</td> </tr> <tr> <td>February 21-23, 2008</td> <td>Malaysia Technology Expo (MTE2008)</td> <td>Kuala Lumpur, Malaysia</td> </tr> <tr> <td colspan="3">Silver Medal about software product: "Mobile Based Library Loan Services" from MTE2008</td> </tr> <tr> <td>December 2-4, 2010</td> <td>Seoul International Invention Fair 2010 (SIIF 2010)</td> <td>Seoul, Korea</td> </tr> <tr> <td colspan="3">Bronze Medal about Mobile Learning (m-learning) software product for the Higher Education Environment</td> </tr> <tr> <td>2004</td> <td>Oracle Corporation</td> <td></td> </tr> <tr> <td colspan="3">Oracle Certified Professional (OCP)</td> </tr> </table>	February 4-6, 2010	Malaysia Technology Expo (MTE2010)	Kuala Lumpur, Malaysia	Golden Medal about software product (Student's Mobile Info. Prototype) And Best Award from MTE 2010			February 21-23, 2008	Malaysia Technology Expo (MTE2008)	Kuala Lumpur, Malaysia	Silver Medal about software product: "Mobile Based Library Loan Services" from MTE2008			December 2-4, 2010	Seoul International Invention Fair 2010 (SIIF 2010)	Seoul, Korea	Bronze Medal about Mobile Learning (m-learning) software product for the Higher Education Environment			2004	Oracle Corporation		Oracle Certified Professional (OCP)		
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2004	Oracle Corporation																								
Oracle Certified Professional (OCP)																									
Books	<ul style="list-style-type: none"> • Research Methodology in Information Technology Student's Handbook, 2nd ed, 2020, Gaza: Palestine. • Reflections of Life: Endless Freedom and Inexhaustible Source (Arabic), 2019, Gaza: Palestine. • Security of Information and Communication Technology (Arabic), 2nd ed, 2016, Gaza: Palestine. • Security of Information and Communication Technology (Arabic), 2014, Gaza: Palestine. • Communications and Data Transmissions (Arabic), 2012, Gaza: Palestine. • Electronic Document and Records Management Systems "EDRMS": Student Handbook, 2012, Gaza: Palestine. • Research Methodology in Information Technology, 2011, Gaza: Palestine. • Alphabet Stories of Prophets (Arabic), 3rd Edition, 2011, Gaza: Palestine. • Alphabet Stories of Prophets (Arabic), 2nd Edition, 2008, Kedah Darul Aman: Malaysia. • Alphabet Stories of Prophets (Arabic), 1st Edition, 2006, Gaza: Palestine. 																								
Professional Skills	<ul style="list-style-type: none"> • Calligraphy • Unified Modeling Language (UML), IBM Rational Rose, and SPSS. • Graphic Programs such as Corel Draw, Adobe Photoshop, and Paint Shop • Database Management such as Oracle, SQL Server 2000, and Ms Access 																								

	<ul style="list-style-type: none"> • ASP Technology: Microsoft FrontPage, Dream Weaver and ASP.NET • Programming Languages: Fortran, Pascal, C++, Java, C# and WML • Networking and Wireless Technology.
Personal Capabilities	<ul style="list-style-type: none"> • Ability to Work Under Pressure and Deadlines • Ability to Make Decisions Quickly • Effective Communicator • Team Leader • Future Planning • Training and Instruction • System Analysis • Database Administration And Development • Software Development • Manage Discussion Groups
Hobbies	Reading, Football, Filming
Languages	<ul style="list-style-type: none"> • Arabic: Native language with professional skills • English: Very good reading, writing, and speaking
Referees	Available upon request

For further information, details, or documents don't hesitate to contact me, please.

