

Course No: TMIS 3308
Course Title: **Decision Support & Intelligence Systems**
Date: **Saturday 21/04/2018**
No. of Questions: (4)
Time: **1 Hour**
Total Grade: (15) Marks

University of Palestine



Second Midterm Exam
2nd Semester 2017/2018

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Student Name: _____

Student No.: _____

ANSWER ALL QUESTIONS

QUESTION 1: Write the proper term for each description.*(4 Marks, 1 for each)*

1. _____ A process of choosing among two or more alternative courses of action for the purpose of attaining a goal(s).
2. _____ What should be done? When? Where? Why? How? By whom?
3. _____ is the difference between what people desire (or expect) and what is actually occurring (or outcome).
4. _____ is a simplified representation (or abstraction) of reality.

QUESTION 2: List 4 Benefits of the Models. *(2 Marks)*

QUESTION 3: Discuss the Artificial Intelligence issues of Decision Making. *(4 Marks)*

QUESTION 4: Draw the full Simon's Decision-Making Process. (5 Marks)

===== BEST WISHES =====