


Course No: MAN 4327
Course Title: Management theory
Date: 10/03/2018
No. of Questions: 3
Time: 1hour
Using Calculator (No)

University of Palestine

1st Midterm Exam
2nd 2017/2018
Total Grade:

Instructor Name: Dr.
EzzElarabElawoor
Student No.: _____
Student Name: _____
College Name: Business & Finance
Dep. / Specialist: _____
Using Dictionary (No)

First Question

Which of the following questions is (True) or (False):

1. Frank and Lillian Gilbreth Made the connection between standardization and efficiency and Systematically examined how repetitive tasks were performed
2. Luther Hasley Gulick III doesn't Believed that public administration could have made more effective if it were practiced according to a set of guidelines.
3. Gulick defined leadership as the most difficult task of the chief executive is not command, it is leadership, which is the development of the desire and will to work together for a purpose in the minds of those who are associated in any activity.
4. The necessity for continuous investment in human resources through recruitment, education, and training isn't one of the labor market factors having an impact on organizations
5. Influencing The Environment means To Handling Uncertainty in the corporate environment and culture?
6. Scientific management means; the process of approaching various aspects of organizations in a scientific manner using scientific tools such as research, management, and analysis.
7. The purists of Scientific Management Theorists includes; Luther Gulick, Max Weber and Henry Fayol.
8. Owner, manager, sales, and front office personnel had little direct contact with production activity was one of the Prior to Scientific Management?
9. Frederick Taylor was the Creator Piece-Rate Payment Scheme?
10. It doesn't need to adapt the organization to changes in the environment in order to coping with environmental uncertainty

Second Question

Multiple choice, choose the right answer?

1. **Which Factor that Limit Full Coordination –Gulick;**
 - a. Uncertainty concerning the future
 - b. Lack of management on the part of the leaders
 - c. Lack of administrative skills on the part of the first line supervisors
 - d. All the above
2. **Weber's Description of Power and Authority in Organizations includes;**
 - a. Charismatic
 - b. Traditional
 - c. Legal
 - d. All the above
3. **Frederick Taylor Efficiency Expert in U.S. Steel Industry, his works include;**
 - a. Invented New Tool Designs and Handling Methods
 - b. Designed Stop-Watch Task Timing
 - c. Designed stop-inventory system
 - d. a+b

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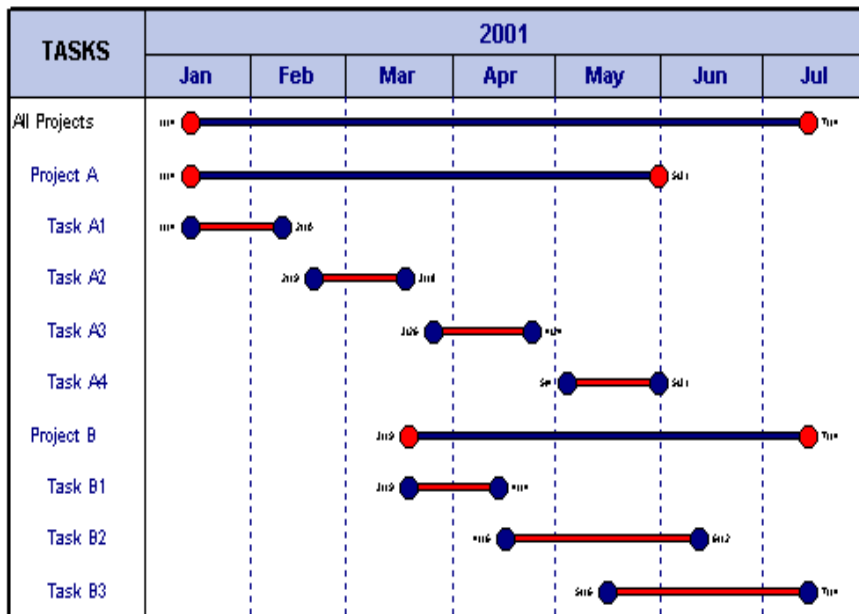
4. Henry Gantt works include\
- Introduced a bonus for foremen based on the number of their workers who earned bonus
 - Designed stop-inventory system
 - Handling problem in the inventory system
 - All the above
5. Organization of Work Units –Gulick, includes;
- By Purpose – the aims of the work unit
 - By Process – what the unit actually does
 - By Location – organized together due to geographic location, regardless of function
 - All the above

Third Question

Answer only the following question;

- Clear and discuss the Gantt chart information?

Basic Gantt Chart



Answer only the followings;

- Draw the organizational environment with full contents?
- Mention the Criticisms of Weberian Bureaucratic Model?
- Mention the Fayol’s 14 principles for organizational design and administrative effective?

End of Questions
Good Luck