

Course No: **MIS 4320**
Course Title: **Electronic Document
Management**
Date: **Tuesday 18/ 04/ 2017**
No. of Questions: (4)
Time: **1 Hour**

University of Palestine



Second Midterm Exam
2nd Semester 2016/2017

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Faculty of IT

Student Name: _____

Student No.: _____

Total Grade: (15) Marks

ANSWER ALL QUESTIONS

Question 1: Differentiate between Web interface and Desktop interface. (3 marks)

Question 2: There are three main processes, list and describe each one. (5 marks)

Question 3: List 5 Tangible Benefits and other 5 Intangible Benefits. (5 Marks, ½ for each)

Question 4: KKK is a company has historical documents for 10 years. Suggest a software of EDRMS that could be easy keep and menage KKK's documents and workflow. Describe how setup and run it on KKK's internal network. (2 marks)

===== BEST WISHES =====