


Course No: MAN 4327
Course Title: Management theory
Date: 11/03/2017
No. of Questions: 3
Time: 1hour
Using Calculator (No)

University of Palestine

1stMidterm Exam
2st2017/2016
Total Grade:

Instructor Name: Dr.
EzzElarabElawoor
Student No.: _____
Student Name: _____
College Name: Business & Finance
Dep. / Specialist: _____
Using Dictionary (No)

First Question

Which of the following questions is (True) or (False):


1. Scientific management means; The process of approaching various aspects of organizations in a scientific manner using scientific tools such as research, management, and analysis.
2. The purists of Scientific Management Theorists includes; Luther Gulick, Max Weber and Henry Fayol.
3. Owner, manager, sales, and front office personnel had little direct contact with production activity was one of the Prior to Scientific Management?
4. Frederick Taylor was the Creator Piece-Rate Payment Scheme?
5. Henry Gant chart information wasn't include any information to develop the industrial mangers' plan for mass production?
6. Frank and Lillian Gilbreth Made the connection between standardization and efficiency and Systematically examined how repetitive tasks were performed
7. Luther HasleyGulick III doesn't Believed that public administration could have made more effective if it were practiced according to a set of guidelines.
8. Gulick defined leadership as The most difficult task of the chief executive is not command, it is leadership, which is the development of the desire and will to work together for a purpose in the minds of those who are associated in any activity.
9. The necessity for continuous investment in human resources through recruitment, education, and training isn't one of the labor market factors having an impact on organizations
10. Influencing The Environment means To Handling Uncertainty in the corporate environment and culture?

Second Question

Multiple choice, choose the right answer?

1. Frederick Taylor Efficiency Expert in U.S. Steel Industry, his works include;
 - a. Invented New Tool Designs and Handling Methods
 - b. Designed Stop-Watch Task Timing
 - c. Desigend stop-inventory system
 - d. a+b
2. Henry Gannt works include\
 - a. Introduced a bonus for foremen based on the number of their workers who earned bonus
 - e. Desigend stop-inventory system
 - b. Handling problem in the inventory system
 - c. All the above
3. Organization of Work Units –Gulick, includes;
 - a. By Purpose – the aims of the work unit
 - b. By Process – what the unit actually does
 - c. By Location – organized together due to geographic location, regardless of function
 - d. All the above

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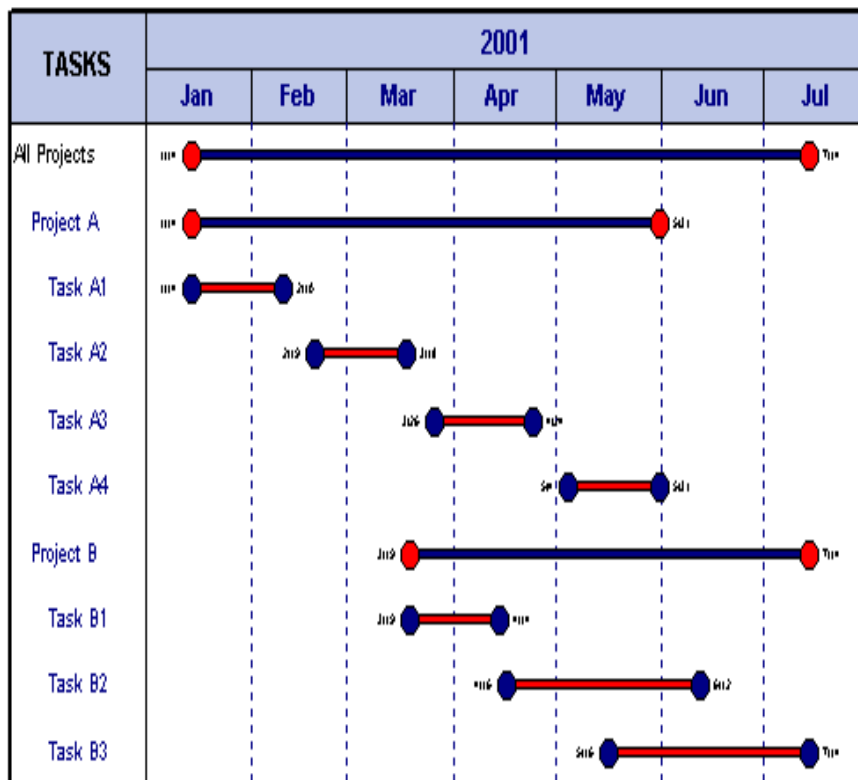
4. Which Factor that Limit Full Coordination – Gulick;
 - a. Uncertainty concerning the future
 - b. Lack of management on the part of the leaders
 - c. Lack of administrative skills on the part of the first line supervisors
 - d. All the above
5. Weber’s Description of Power and Authority in Organizations includes;
 - a. Charismatic
 - b. Traditional
 - c. Legal
 - d. All the above

Third Question

Answer only 3 questions of the followings;

1. Clear and discuss the Gantt chart information?

Basic Gantt Chart



2. Mention the Criticisms of Weberian Bureaucratic Model?
3. Mention the Fayol’s 14 principles for organizational design and administrative effective?
4. Draw the organizational environment with full contents?

End of Questions

Good Luck