

Course No: MAN 3311 Course Title: Purchasing & Storage Management Date: 24/05/2014 No. of Questions: (7) Time: 2.00 Hour Using Calculator (Yes)	University of Palestine  Final Exam (1) 2nd Semester 2013/2014 Total Grade: (60)	Instructor Name: Mr. Abdel Fatah Afifi Student No.:----- Student Name:----- College Name:----- Dep. / Specialist:----- Using Dictionary: (No)
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Answer the following questions:

Q 1: Select (T) for True statements and (F) for the False ones: (10 Points)

No.	Statements	T / F
1	An increase in output will need an increase in capacity to produce the required volumes.	
2	TQM involves assuring product or service quality only; it is a system of dealing with quality at every stage of the production process.	
3	ABC analysis does not stress on items those are less costly but may be vital	
4	Non-moving items must be periodically reviewed to prevent expiry & obsolescence	
5	The product development strategy ignores the development of new or modified products designed to satisfy existing markets in which the firm operates.	
6	Inventory must be insufficient to provide high-quality customer service in TQM .	
7	Continuous system (fixed-order-quantity) is constant amount ordered when inventory declines to predetermined level.	
8	An increase in output will need an decrease in capacity to produce the required volumes.	
9	purchasing personnel, slow to see the need for and to develop the vision required to construct a strategic plan for purchasing.	
10	Results of good buying practice, the cost of purchasing as a % of turnover increases.	

Q 2: What are the components of Supply Chain (or logistics) mix? (5 points)
