

University of Palestine-Business Administration Faculty

Course No: MAN4320  
Course Title: Organization Theory  
Date: 16/11/2013  
No. of Questions: (4)  
Time: 1hours  
Using Calculator (No)

University of Palestine



Midterm Exam  
2013/2014  
Total Grade:

Instructor Name: \_\_\_\_\_  
Student No.: \_\_\_\_\_  
Student Name: \_\_\_\_\_  
College Name: \_\_\_\_\_  
Dep. / Specialist: \_\_\_\_\_  
Using Dictionary (No)

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Q1: Briefly describe the basic approaches of organizational behavior.

Q2:

- What are the main steps of planning process that can be adapted to all activities at all organizational levels.
- Briefly describe the types of planning
- Briefly describe the key elements of organization structure

Q3: Describe four of the main significant problems in Management and its implications to managers

Q4: Mark the correct answer with (√) and the false one with (x)

- Total quality management and reengineering programs are aiming to improve the quality and productivity of the organization ( )
- Hierarchy of Authority; refers to the total number of subordinates over whom a manger has authority ( )
- Successful organization must foster innovation and be proficient in the art of change ( )
- Job simplification is one of design options ( )

Good Luck