

Course No:MAN4320
Course Title: Organizational Behavior
Date: 16/01/2014
No. of Questions: (7)
Time: 2hours
Using Calculator (No)

University of Palestine



Final Exam
2013/2014
Total Grade:

Instructor Name: _____
Student No.: _____
Student Name: _____
College Name: _____
Dep. / Specialist: _____
Using Dictionary (No)

Q1: Define the following terms:

Attitude, perception, stress, stressor, distress (5 marks)

Q2: Briefly describe the contribution of the following disciplines to organizational behavior

Social Psychology, Anthropology and Political Science.(9marks)

Q3: What are the main stages in perceptual process? (10marks)

Q4: Describe six of the main characteristics of perceiver (12 marks)

Q5: Briefly describe the components and sources of attitudes? (14 marks)

Q6: List the source of stress for both work demand and non-work demand (6 marks)

Q7: Mark the correct answer with (v) and the false one with (x)(4marks)

- Is job satisfaction one of attitude types()
- Peer group influence , means “ people tend to form a strong attitude based on the influence of powerful personalities whom they admire ()
- There is high level of relationships among attitudes, perceptions, beliefs, and values ()
- Is the contrast effect one of the methods to overcome biases in perception ()

Good Luck