

Course No: IGGC1102
Course Title: information system technology
Date: 13/11/2011
No. of Questions: 3
Time: 1 hours
Using Calculator (No)

University of Palestine



Midterm Exam
1st semester 2011/2012
Total Grade:

Instructor Name: Yasmin Kh. A-lbobo
Student No.: _____
Student Name: _____
College Name: _____
Dep. / Specialist: _____
Using Dictionary (No)

First Question **No. of Branches (10)** **(10/20)**

Chose the correct answer then put it in the table below:

1. **Programs that manage a company's vital business operations for an entire multisite, global organization.**
A: Groupware
B: Collaboration software
C: Lotus Notes
D: ERP software
2. **The ____ acts as an intermediary between the application program and the hardware. It performs hundreds of functions, each of which is translated into one or more instructions for the hardware to execute.**
A: GUI
B: operating system
C: command-based user interface
D: application program interface
3. **____ is a set of keywords, symbols, and a system of rules for constructing statements by which humans can communicate the instructions to be executed by a computer.**
A: A computer program
B: A programming language
C: An assembler
D: Syntax
4. **____ describes various program functions , all program details and help users operate the computer system.**
A: A computer program
B: Documentation
C: Systems software
D: A computer system platform
5. **A(n) ____ requires that text commands be given to the computer to perform basic activities.**
A: GUI
B: API
C: command-based user interface
D: kernel
6. **____ are individuals who help users determine what outputs they need from the system and construct the plans needed to develop the necessary programs that produce these outputs.**
A: Data entry operators
B: Programmers
C: Database administrators
D: Systems analysts
7. **A ____ organizational structure employs individuals, groups, or complete business units in geographically dispersed areas who may never meet face to face in the same room.**
A: traditional
B: virtual
C: multidimensional
D: matrix
8. **____ consists of a collection of approaches, tools, and techniques that offers a commitment to quality throughout the organization.**
A: TQM
B: CPM
C: Organizational learning
D: Continuous improvement

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9. A(n) _____ is a set of interrelated components that collect, manipulate, and disseminate data and information and provide a feedback mechanism to meet an objective.
A: technology infrastructure
B: information system
C: knowledge base
D: process
10. _____ include(s) the strategies, policies, methods, and rules for using the CBIS.
A: Software
B: Databases
C: People
D: Procedures
11. _____ is an awareness and understanding of a set of information and ways that information can be made useful to support a specific task or reach a decision.
A: Knowledge
B: Data
C: Feedback
D: A process
12. _____ is another word for raw facts.
A: Feedback
B: Data
C: Information
D: Knowledge
13. A _____ is a quantity or item that can be controlled by the decision maker.
A: system parameter
B: system variable
C: system performance standard
D: system type
14. _____ is any business-related exchange such as payments to employees, sales to customers, or payments to suppliers.
A: Data
B: E-commerce
C: A transaction
D: Input
15. _____ give the computer the ability to make suggestions and act like an expert in a particular field.
A: Decision support systems
B: Virtual reality systems
C: Management information systems
D: Expert systems
16. _____ is a knowledge of how data and information are used by individuals, groups, and organizations.
A: knowledge management
B: database management
C: computer literacy
D: information systems literacy
17. _____ is a measure of what is produced divided by what is consumed
A: Efficiency
B: Effectiveness
C: System standard
D: System performance

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18. _____: Can speed business activities and reduce clerical costs

- A: TPS
- B: MIS
- C: DSS
- D: AI

19. _____ : Allows a company to focus on what it does best and delegate other functions to companies with expertise in systems development

- A: Systems development
- B: Outsourcing
- C: DSS
- D: AI

20. _____ is a Knowledge of computer systems and equipment and the ways they function

- A: Information systems literacy
- B: Computer literacy
- C: Investment firms
- D: organization literacy

1	2	3	4	5	6	7	8	9	10
11	12	13	14	15	16	17	18	19	20

Second Question **No. of Branches (2)** **(10/20)**

A. Compare between following :

1. Database and (DBMS)

2. Open-Source Software and close Source Software

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3. Object-Oriented Programming Languages and Compiler

4. Multitasking and Time-sharing

5. Programming and Program code

6. Software bugs Syntax

7. Data and information

8. Systems analysis and Systems design

B. Define the system with example? List and explain system components?

Good Luck