

**Course No: EENG 2003**  
**Course Title: Listening & Speaking1**  
**Date: 16/1/2017**  
**No. of Questions: (6)**  
**Time: 2hours**  
**Using Calculator (No)**

University of Palestine



**Final Exam First Term**  
**2016/2017**  
**Total Grade:30**

**Instructor Name: \_\_\_\_\_**  
**Student No.: \_\_\_\_\_**  
**Student Name: \_\_\_\_\_**  
**College Name: Faculty of Education**  
**Dep. Specialist: English**  
**Using Dictionary (No)**

**Question1: (4 marks)**

Raymond , from Hong kong , is working in Canada and decides to open a savings account .

listen to a bank clerk explain various accounts and find eight mistakes in the form below .

| Type of savings account | Interest rate | When interest is paid | Conditions                             |
|-------------------------|---------------|-----------------------|--|
| First reserve           | 3.5%          | Every month           | At least 5000\$                        |
| Bonus saver             | 30%           | Every three weeks     | 20 days' notice before with draw money |
| Regular saver           | 3.3%          | monthly               | One month before with draw money       |
| E-savings               | 4.5%          | Every month           | Save at least 70\$ per month           |

| Type of savings account | Interest rate | When interest is paid | Conditions |
|-------------------------|---------------|-----------------------|------------|
|                         |               |                       |            |
|                         |               |                       |            |
|                         |               |                       |            |
|                         |               |                       |            |

**Question2: (8 marks)**

Read the statements below. Then listen and write T(true) or (false) for each statement.

- A. you can only make an appointment by phone.....
- b. usually you can see a doctor in less than 24 hours. ....
- c. only a doctor can give vaccinations. ....
- d. you have to call before ten thirty if you want a home visit. ....
- e. a nurse or doctor is available seven days a week to give advice by phone. ....
- f. there is a well person clinic twice a week. ....
- g. there is no special clinic for people with hay fever. ....
- h. you have to ask two days in advance for a repeat prescription. ....



Course No:  
Course Title: Listening & Speaking1  
Date: 30/11/2016  
No. of Questions: (4)  
Time: 1hour  
Using Calculator (No)

Final Exam  
2016/2017  
Total Grade:30

Instructor Name: \_\_\_\_\_  
Student No.: \_\_\_\_\_  
Student Name: \_\_\_\_\_  
College Name: Faculty of Education  
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Using Dictionary (No)

**Question3: (5 marks)**

Beata is a student from Germany . She is registering at cranfiled house surgery.

**Listen and complete the steps in the registration process and answer the questions .**

Step 1 fill in a ..... form . Do you live .....?

Step 2 complete a .....card. You can fill this in at home with .....

Step 3 have a ..... Check .

What documents does she need to provide?

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What additional information does she have to provide?

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**Question4: (5 marks)**

**Complete the sentences, using the words below:**

Sprained   around for   out of rash  
fashionable in   of itchy   popular

- 1- Aunt mallak has .....her ankle
- 2- We checked ..... the hotel and left
- 3- The similar meaning of trendy is .....
- 4- Apply ..... a mortgage
- 5- My legs are very .....I can't stop scratching

**Question5:** (5 marks)

Listen to Matthew Jenkins a film critic, talk about a new film .Note down who these people are.

Jane Martins  
.....

.....  
Charles Danton  
.....

Helen Richards  
.....

Peter Kite  
.....

Kevin Hadley  
.....

**Question6:** (3 marks)

Write one example to each one of the following speaking strategies

**Bargaining**  
.....

**Insisting**  
.....

**Arguing your point**  
.....

**Good Luck**